

COMPLAINT FORM

Relax Properties s. r.o., Na vyhliadke 2915/5, IČO: 53784961, DIČ: entered in the Commercial Register of the District Court Bratislava 1, section: Sro, file number: 152886 / B, Tel.: +421 911 989 895, email: info@relaxproperties.sk, www.relaxproperties.sk

Complaint date:.....

Name and surname of the broker whom the complaint relates to:

The type of transaction that was executed: sale rent purchase

Property specification:

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CLIENT (name, surname, adress, kontakt, email):

Name, Surnanem: phone nr.:

Adress:

Email:

A. CLIENT / Complaint description

A description of the complaint, a defect in the service or a complaint describing an error in the conduct of the broker or real estate agency.

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Client's Signature:Date:

B. BROKER/ Complaint statement

Description and explanation of the situation and information concerning the real estate agency's client complaint.

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Broker's Signature: Date:

C. COMPLAINT ASSESSMENT (to be completed by the manager of the real estate agency or the responsible person).

Complaint was accepted : yes no

Justification:

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Method of complaint handling:

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In....., date: Real estate agency executive manager signature:.....

CLIENT / I agree with the complaint handling: yes no

In....., Date Client's Signature, :